



# NORTH COUNTY FIRE PROTECTION DISTRICT

# ANNUAL REPORT

CY-2022





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# MESSAGE FROM THE CHIEF

Over the last year we have been an agency on the move, growing and exploring new ways to raise the standard of public service excellence our community has come to expect. Fire Station renovation and construction has been a top priority for us this year and will be next year as well. As we complete the renovation of Fire Station #2 on Winterwarm Drive, we are preparing to launch the renovation of Fire Station #3 in the Rainbow Valley. We are also developing a plan to build a permanent Fire Station #4.

Another area of accomplishment this year was organizational strategic planning. For the first time in many years our organization contracted with a firm to conduct a standards-of-cover analysis and created a 3-5-year Strategic Plan with 20-year considerations. This plan can be found in its entirety at our website [Ncfire.org](http://Ncfire.org). In addition to strategic planning, we have been busy actively recruiting top talent. Currently, all of our positions are staffed, a sign that we can not only recruit but retain our people, a strong sign of a healthy organization.

The North County Fire family thanks all of you for your continued support and we look forward to exceeding your expectations in the coming year.

*Keith McReynolds*

Keith McReynolds, Fire Chief

North County Fire Protection District

# MISSION, VISION, VALUES

## Mission

“To meet our community’s expectations through excellence in public safety and service”

## Vision

“It is our shared vision to be a trusted and respected public safety leader, committed to ensuring the safest community possible through service, collaboration, and innovation”

## Values

Duty, Respect, Integrity



NORTH COUNTY  
FIRE

NORTH COUNTY  
FIRE DEPARTMENT

Fallbrook  
Healthcare  
District

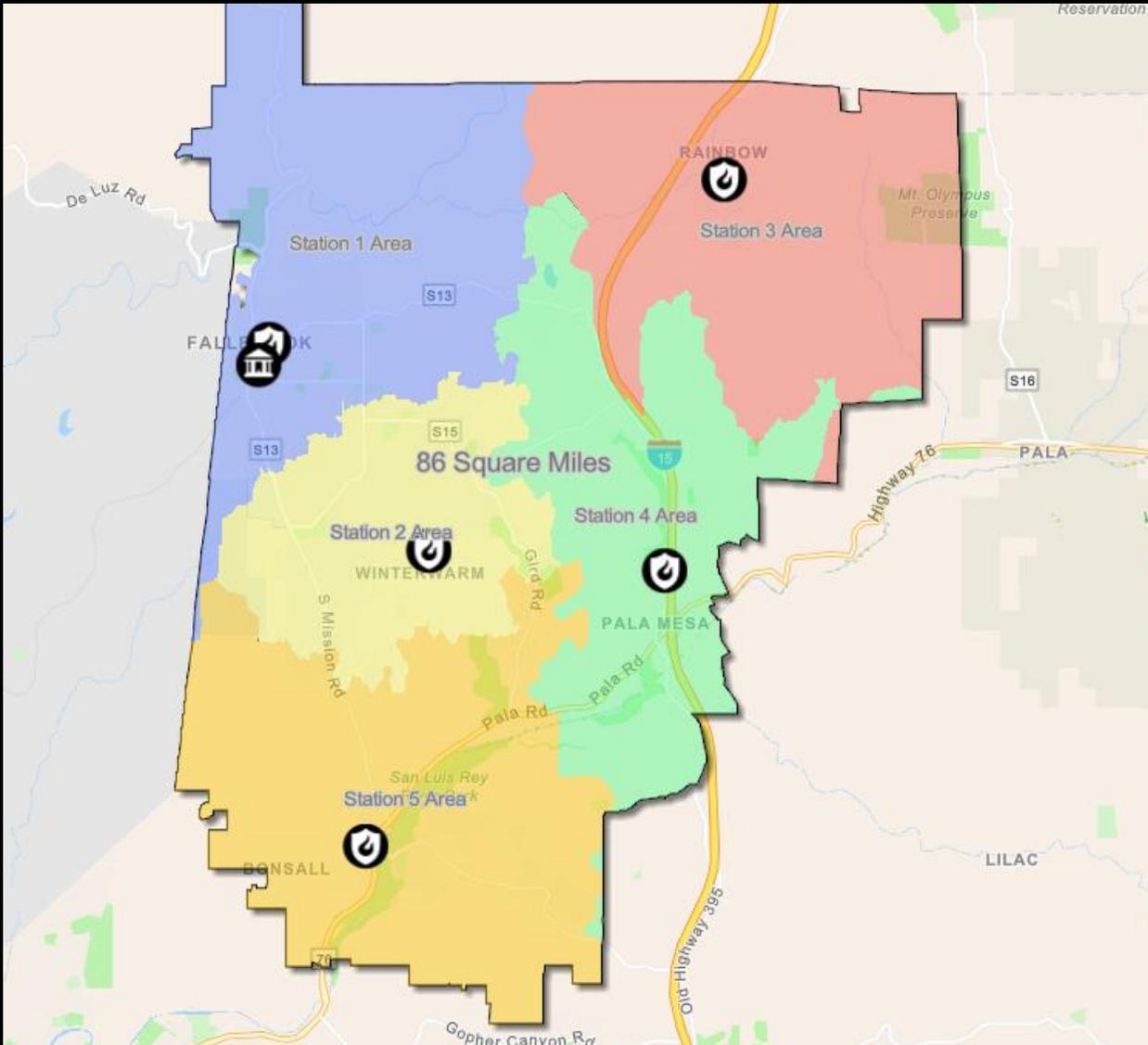
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REACH

NORTH  
FIRE DEPT  
PARA

# ORGANIZATIONAL CHART





## SERVICE AREA AT A GLANCE

- 3 Communities
- 55,000 Residents
- 5 Fire Stations





## PEOPLE AND EQUIPMENT

- Full-time positions 86
- Part-time positions 13
  
- Front-line apparatus 12
- Reserve apparatus 5
  
- Support vehicles 12

# 2022 HIGHLIGHTS

- Adopted 3-5-year strategic plan
- Board Clerk/Exec. Admin. Assist. recruitment
- EMT/Paramedic recruitment
- Fleet Supervisor recruitment
- Deputy Fire Marshal recruitment
- Administrative Battalion Chief recruitment
- Transitioned finance/fleet maintenance software
- Launched BLS116
- Began streaming Board Meetings
- Established contract with Erickson-Hall for facility projects
- Began phase 2 of the Station 2 renovation
- Began phase I of the Station 3 renovation
- \$500k State funding toward Station 4
- Painted Station1 campus
- Conducted two Officers Meetings
- Adopted On-Duty Health Wellness Program
- Acquired DRAFTS Pump-Pod unit
- Expanded District Counsel



# STRATEGIC PLAN NCF FORWARD

Revising District policies

Establishing capital facility reserve account

Officer mentoring program underway

Revising organizational statements

Continuing to enhance North Zone collaboration

Renovating two District fire stations

Launching Station #4 project

Enhancing Community Risk Reduction (CRR) efforts

# EMERGENCY OPERATIONS

The most visible and valued services provided by the NCFPD is our response to and control of emergency events that may affect our residents and visitors.

## Emergency Medical Services

Our District's demand for emergency medical services has steadily increased over the years and represents approximately 83% of all calls for service

Approximately 70% of all EMS calls result in an ambulance transport to the hospital.

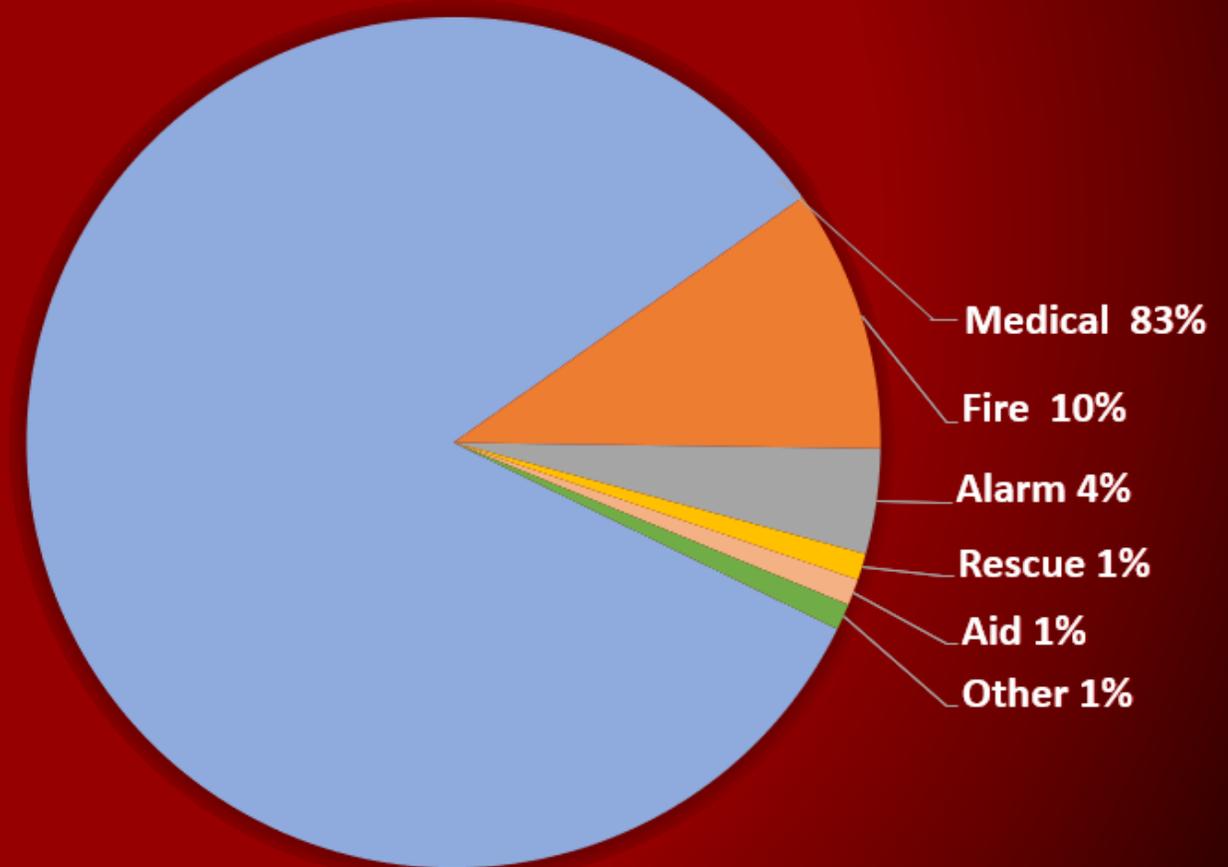


# INCIDENTS AND MEDICAL TRANSPORTS

## Incident Breakdown

Total Incidents: **7,009**

Ambulance Transports: **3,451**







# TRAINING

To ensure a state of readiness and to prepare our personnel with the knowledge, skills and abilities needed to respond and perform both emergency and non-emergency operations effectively, efficiently and safely.

Total Training Hours 2022	
Total Hours logged:	12,000
Average Total Hours per Month:	1,000
Average Total Hours per Day:	35



# COMMUNITY RISK REDUCTION DIVISION

The Community Risk Reduction (CRR) Division is responsible for Community hazard reduction, Public Education, Engineering/Plan Review, Fire Code Enforcement, and Fire Investigations.

- 643 Plan Reviews
- 29 Fire Investigations
- 50 Fire Station Tours



**Committed to Serving You**